

	INTEGRATED MANAGEMENT SYSTEM MANUAL	
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ANNEX II: INTEGRATED POLICY

BATEC MOBILITY SL is a manufacturer in the sector of technical aids for people with disabilities (orthopaedic products and wheelchairs). Its main product is the BATEC HANDBIKE, devices that can be attached to manual wheelchairs to revolutionise the mobility of people with disabilities.

In this context, the company has adopted the following integrated policy:

1. The quality of the product and the service offered to the customer and the end user is the result of planned and systematized actions of planning, risk management, realization, verification, continuous improvement throughout the life cycle of the product and aimed at reducing the environmental impact of our operations.
2. The company's social project, contractual requirements, customer requirements and users' wishes and expectations, as well as regulatory requirements for medical devices, are the criteria for setting the quality standard for our products and services.
3. The Managing Director of the company is responsible for promoting the implementation, commitment and determination of objectives for quality and environmental management, the review of the Integrated Management System and ensuring the availability of resources.
4. Quality and the environment is a task common to all the company's processes. Each of them must assume that they are the customer and supplier of the other processes and people in the company. Each worker is responsible for the proper performance of his or her job.
5. The application of this Policy requires the active integration of the entire human team of the company. To this end, the Management considers the Motivation, Training and Education of the company's people to be priorities.
6. Compliance with quality management standards in the medical device sector based on EN ISO 13485:2016, Regulation (EU) 2017/745 on Medical Devices (MDR), compliance with EN ISO 14001:2015 and all current environmental legislation and regulations applicable in each territory where our products are marketed.
7. The Management appoints the **Responsible Technician/PRRC/Quality Manager** of the company as **the representative of the management** for the tasks of:
 - Ensure that the necessary processes for the Integrated Management System are established, implemented and maintained.
 - Report to the Managing Director on the performance of the system and any need for improvement.
 - Ensure company-wide knowledge of customer and regulatory requirements.

In Sant Quirze del Vallès, 15 March 2023


 Joan Vidal
 MANAGING DIRECTOR
 BATEC MOBILITY SL